



## Important Bus Information

In conjunction with Transdev, we are continually striving to provide a reliable, safe and consistent service to our families. Please note and discuss the following with your child/ren.



- Students need to be vigilant in **hailing** the bus as it approaches. Every effort is made to maintain consistency with driver allocation, however, driver availability cannot always be guaranteed. In the instance a replacement driver is required, and is not familiar with your child's pick-up point, a hailing student is significantly more visible from the driver's seat.
- Students can be collected from non-designated bus stops. Accordingly, please ensure you are standing in a **safe** and **visible** spot. An approaching driver needs time to see you, negotiate traffic, and prepare to pull over.
- On any occasion where the 'regular' driver is not on board, it is crucial to announce/warn the driver your stop/drop-off point is nearing. It is preferable for students to stand up in their seat and alert the driver of their stop. For safety, under no circumstances are the students to make their way to the front of the bus, until the bus is at a complete stop.
- All buses are fitted with seatbelts for your child's safety and **must** be worn for the duration of their travel.
- Transdev guarantees they work ongoing with all drivers, in an operational capacity, to continually ensure the reliable delivery of all students to and from Redlands College.
- **NO** food is to be consumed on board the services.

Thank you for your attention to this information and I welcome your contact should you have any queries or concerns regarding your son/daughter's bus travel.

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### Our location

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